

In the Loop

FEATURED AND UPCOMING TOPICS FROM
SPRINGBOARD COMMUNITY SERVICES.



Women in Leadership

Honoring Female Leaders in Social Work



Women's Spotlight at Springboard Community Services

Celebrating the women of SCS who lead with heart and serve with purpose.

Social Work at the Heart of Our Program Leadership



Stephanie West, LCSW-C



Tiffany Spaulding Wrona, LCSW-C



At the center of Springboard's program mission are people and the work of connecting, supporting, and advocating for them. This month, we're excited to celebrate Tiffany Spaulding Wrona and Stephanie West, two incredible leaders who are approaching their one-year anniversary in program leadership. Who are celebrating their one-year anniversary with SCS's program leadership team.

Their first year has been marked by steady growth, compassion, and a deep commitment to the individuals and families we serve. Both bring the heart and values of social work into every decision they make, reminding us that leadership here is not just about managing programs. It is about practicing with purpose.

Why Social Work matters in Leadership

Social work brings a distinct set of strengths to organizational leadership:

Person-centered focus: Leaders trained as social workers prioritize the dignity and needs of the people we serve, ensuring programs are designed to meet real, lived needs.

Systems thinking: Social workers understand how families, communities, and institutions interact. That lens helps leaders design solutions that are sustainable and equitable.

Advocacy and ethics: Social work training emphasizes social justice, advocacy, and ethical decision-making, core elements when resources are limited and stakes are high.

Relationship and team building: Social workers are skilled in communication, conflict resolution, and trauma-informed practice, which creates healthier workplaces and stronger

partnerships.

As we celebrate Social Workers Appreciation Month, we are especially proud to recognize Tiffany and Stephanie for one year of leadership, growth, and impact. Thank you both for the dedication, professionalism, and commitment you demonstrate in your work each day.

Springboard Community Services Client Success Story

From Crisis to Stability: A.M.'s Story

When 20-year-old A.M. came to SCS in January, she was homeless, newly pregnant, and living with sickle cell anemia. She urgently needed prenatal and primary care but had no identification documents or access to her medical records. Strained family relationships made asking for help even harder.

With consistent case management support, A.M. took courageous steps forward. She rebuilt communication with her father, secured the documents she needed, and is now scheduled to begin proper medical treatment. She has also registered for a YouthWorks summer job and remains actively engaged in ongoing support services.

What began as a moment of crisis is steadily becoming a foundation of stability, one step at a time.

Your generosity makes stories like A.M.'s possible. Make a gift today below and help someone move from crisis to stability.



[Make a Gift](#)

Here's How We Set Hope in Motion

SCS is proud to participate in events and initiatives that raise awareness, strengthen support, and bring our community together.



May 11-12, 2026



Collective Conversations: REGISTRATION OPEN NOW

Join Us in Baltimore!

We're thrilled to introduce the voices that will anchor our two days together at Collective Conversations this May: **Dr. Wendy Ellis & Erin Merryn.**



We are honored to open Day 1 of our conference with **Erin Merryn**. An internationally recognized author, speaker, and child abuse advocate, Erin is the architect of Erin's Law—now enacted in 38 states and Ontario, Canada. She has transformed her own lived experience into a powerful national movement, bringing personal body safety education into classrooms across the country.

On Day 2, we are proud to welcome **Wendy Ellis**, Director of the Center for Community Resilience at George Washington University. Dr. Ellis has reshaped how we understand Adverse Childhood Experiences (ACEs) within the broader context of adverse community environments—what she has coined “The Pair of ACEs.” Her work bridges research, policy, and practice to create sustainable pathways toward community resilience.

Together, these speakers represent two essential perspectives: the lived experience that fuels our mission and the research-backed strategies that move it forward. We hope their insights will both challenge and inspire you.

[Register Now](#)

Upcoming Events

Here's a quick look at what's coming up at Springboard Community Services. We hope you'll join us and stay connected to the work we're doing in the community.

- Collective Conversations - Setting Hope in Motion: [May 11-12th 2026](#)
- Inked with Hope: [June 13th 2026](#)

Keep an eye out for more information, and don't forget to save the dates.

Howard County Shout-Out

Jocelyn Christian, LCPC, is one of our Howard County therapists who splits her time between the Child Advocacy Center (CAC) and Springboard's Howard County office. She has been working diligently to provide crisis sessions for clients identified by the CAC, meeting them at their moments of greatest need and supporting their stabilization and healing. In January alone, Jocelyn conducted over 15 crisis sessions for Howard County clients. Her dedication has made a meaningful difference in the lives of those she serves, earning recognition from CAC officers and social workers. Way to go, Jocelyn!



Interested in Joining Our Team?

Start a rewarding career where you can make a meaningful impact.

SCS is hiring caring, skilled professionals who are passionate about supporting their community. With our team growing fast, now is the perfect time to start your rewarding career.

- Interested in our Mental Health Therapist positions? Click [here](#)
- Looking for our current job openings? Please visit to our [Indeed page](#).

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Set Hope In Motion.



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